

InSight™ Terrain Database Alert

NOTE: You must make this information available to appropriate crew members or customers immediately!

Date: March 8, 2021

Subject: Missing Water Coverage
Release Number 2101
Data incomplete Wednesday, 17 Feb 2021 (22:00 UTC) through Friday, 19 Feb 2021 (23:00 UTC)

To: Universal Avionics InSight Display System (EFI-1040) Users

The Universal Avionics InSight terrain database is missing a large portion of the water coverage data in Release Number 2101, expiration 17 February 2022, if downloaded via the InSight Data Download Tool (DDT) from Wednesday, 17 February 2021 (22:00 UTC) through Friday, 19 February 2021 (23:00 UTC). Terrain coverage data is intended to provide supplemental cues for increased terrain awareness to aid the pilot in cross-checking position with visually observed data, charted data, or information provided by the primary navigation systems.

The affected area is south of N38; and will show no water coverage on the InSight EFI-1040 Displays. The issue can also be confirmed by pressing MSG key to display the EFIS Control Display Unit (ECDU) Messages page if the aircraft is in the affected area. The EFIS will announce the problem with the "Corrupt SVS database files detected" message. It may take several minutes for each display to detect the missing coverage files and push the message.

Corrected databases were posted Friday, 19 February 2021 at approximately 22:00 UTC. Terrain database downloads for Release Number 2101 downloaded after that time are unaffected.

Action: Customers who downloaded data from Wednesday, 17 February 2021 (22:00 UTC) through Friday, 19 February 2021 (23:00 UTC) must contact UA Customer Support for assistance to restore the water coverage data to the InSight EFI-1040 Displays.

For additional assistance or support, please contact UA Customer Support.

Customer Support

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